

(1) What do I need to know about the testing environment?

The testing environment is entirely online. Information to prepare for the test is available on the UMass Global website at: <https://www.umassglobal.edu/admissions/admissions-resources>, and navigating to the *Undergraduate* tab. We strongly recommend that applicants refer to our study tips and review the sample tests before proceeding to take the test. This will help you be successful in passing the Arithmetic and English tests.

After the information is reviewed and you are ready to take the test, please refer back to the Assessment Required email that was sent by the Office of Admission. The Exam link in the email will direct you to the test. There is no need to register for the test.

(2) What will I be tested on?

The test consists of two components: Applied Arithmetic and English: Reading/Sentence Completion. Depending on the requirements assigned by the Office of Admission, it may be necessary to take one or both components. Each test is timed at 45 minutes and should be completed in a quiet, uninterrupted environment.

- The Arithmetic portion of the test consists of 30 multiple choice problems, and calculators are not permitted while taking the test
- The English portion consists of 30 multiple choice questions focusing on reading comprehension and sentence structure

Sample Arithmetic and English tests are available via the UMass Global website at: <https://www.umassglobal.edu/admissions/admissions-resources>, and navigating to the *Undergraduate* tab.

(3) Do I need to take the admission test?

If you have already taken English 103 or ENGU 104 and/or Arithmetic (Math) 103 with a C or better, the admissions test is waived for that subject. Once your transcripts have been reviewed, one or both sections of the Admissions Test may be waived if the Arithmetic and/or English equivalent course was approved.

(4) How do I register for the test?

There is no need to register for the tests, because the link provided by the Office of Admission is integrated with the McCann's College Success system. When you are ready to take the test, simply click on the *Exam Link* (that is provided in the email with the subject: Assessment Required), which will automatically take you to the test site with no need to register.

(5) How do you know that I am the person taking the test?

The McCann's College Success system is securely managed and can track applicants who have a record. Before starting the test, the applicant will need to accept the privacy policy and agree that they are the sole individual taking the test. Failure to comply may constitute grounds for academic discipline, such as the denial of admission.

(6) Can I leave the test prior to completion?

No, you must finish the entire test within a sitting. If you leave the test prior to completion, you will not be allowed back in. It is recommended that you prepare for the testing environment and sit in a comfortable and a quiet place. Expect to use up to 90 minutes for the introductory questions in addition to the Arithmetic and English portions of the test.

(7) Will I be able to see my results on the test immediately?

Upon completion of the test(s), the printable **Student Score Report** appears with your score. The test results will be submitted to the Office of Admission for review.

(8) What if I don't pass the test?

If you do not pass the test on the first attempt, please take the time to prepare for a retake. We strongly advise to carefully review the study tips and practice tests once more, available via UMass Global website at: <https://www.umassglobal.edu/admissions/admissions-resources>, and navigating to the *Undergraduate* tab. This will help you be successful in passing the Arithmetic and/or English tests. You must wait 30 days from your original testing date to retake the test.

(9) I took the test a second time and did not pass. Now what do I do?

You will only be allowed to take the test twice. If you do not pass the test after the second attempt, you will be contacted for admission guidance. We encourage applicants to improve their Arithmetic, Reading, and Comprehension skills by continuing their education. When you complete the required 12 transferable units, for admission, you may reapply.

(10) Can I find out which items I missed on the test?

In order to safeguard cheating, copyright infringement, and other related issues, we cannot provide this information.

(11) How do I arrange for accommodations for the test, as I have disabilities which impact me and they are covered under the Americans with Disabilities Act (ADA) of 1990?

At UMass Global's Office of Disability Services, we are committed to ensuring equal educational access and opportunity for all members of our academic community. Students will be provided timely, efficient, and equitable accommodations and services that are in compliance with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 (ADA)/Americans with Disabilities Act Amendment Act of 2008 (ADAA).

If you would like to register with the Office of Accessible Education and Counseling Services in order to get accommodations for the Admissions Test, please visit the following web page: <https://www.umassglobal.edu/why-umassglobal/dedicated-resources/accessible-education/registration-process>

Once you have submitted all of the information, you will be notified of your final status for disability services. If approved, you will also be notified on the type of accommodations for the Admissions Test.

(12) What if I am having technical difficulties with the test?

If you require technical assistance while using the placement test service, please contact McCann customer service toll free: 866.933.0508, and selecting option 2, or directly at 877.614.6105. Support agents are available to help.