

## UMASS GLOBAL'S OUTCOME BASED (OBE) FRAMEWORK FOR ASSESSING PROGRAM ACHIEVEMENT

Key Element I-B: Outcomes Based Education (OBE) Framework for Assessing Program Achievement				
Program Achievement Component	Data collection and preparation for review: who and how	Data review and action: who and how	COI input into review process: who and how	Calendar for review cycle completion
<b>Program Goal #1 Knowledge</b>				
<p style="text-align: center;"><b>SLO # 1:</b></p> <p>Students will analyze therapeutic problems and challenges of clients using systemic theories and models.</p>	<p>The Assessment Coordinator in consultation with the Program Director directs data collection.</p> <p>Data is provided by faculty, program clinical supervisors, graduates, and student self-reports via the following methods:</p> <ol style="list-style-type: none"> <li>1) Evaluation of student performance on Signature Assignments</li> <li>2) Student Survey</li> <li>3) Graduate Survey</li> <li>4) Faculty Survey</li> <li>5) Program Clinical Supervisor Survey</li> <li>6) Clinical Site Supervisor Survey</li> <li>7) Evaluation of Student Performance on the Capstone Case Study.</li> </ol>	<p>Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment Coordinator, and is also reviewed by all other COIs. Annually collected data is reviewed by the administration during a meeting with the Program Director and the FTF at an extended faculty meeting in February or March of each year. Other COIs (adjuncts, students, grads, supervisors) are asked to review 2 years of collected data in February or March every other year.</p>	<p>COIs other than FTF and Administration, who review data annually, are provided with a report of the data collected over a 2-year period, and are asked to provide feedback on program achievement, and for comments or suggestions for program improvement. COIs (students, grads, supervisors) are invited to attend a presentation on the data and to provide feedback during that time, and adjunct faculty are also sent the same report and are given a presentation during the Spring Trimester Adjunct Faculty meeting and asked for feedback and</p>	<p>Every year, FTF and Administration review data that has been collected within the last year. Every 2 years, FTF, Administration, and the other COIs (including adjunct faculty, students, graduates and supervisors) are sent the UMass Global MA MFT Program Bi-Annual Report in February or March. COIs are then invited to attend meetings where program data is presented and COIs may ask questions, provide feedback, or make comments.</p>

			comments during that time.	
<b>Program Goal #2 Practice</b>				
<p><b>SLO # 2:</b> Students and graduates will apply systemic/relational clinical interventions in their work as Marriage and Family Therapists.</p>	<p>The Assessment Coordinator in consultation with the Program Director directs data collection. Data is collected via the following methods: 1) Evaluation of student performance on Signature Assignment (Capstone Case Study) 2) Student Survey 3) Graduate Survey 4) Faculty Survey 5) Program Clinical Supervisor Survey 6) Clinical Site Supervisor Survey</p>	<p>Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment Coordinator, and is also reviewed by all other COIs. Annually collected data is reviewed by the administration during a meeting with the Program Director and the FTF at an extended faculty meeting in February or March of each year. Other COIs (adjuncts, students, grads, supervisors) are asked to review 2 years of collected data in February or March every other year.</p>	<p>COIs other than FTF and Administration, who review data annually, are provided with a report of the data collected over a 2-year period, and are asked to provide feedback on program achievement, and for comments or suggestions for program improvement. COIs (students, grads, supervisors) are invited to attend a presentation on the data and to provide feedback during that time, and adjunct faculty are also sent the same report and are given a presentation during the Spring Trimester Adjunct Faculty meeting and asked for feedback and comments during that time.</p>	<p>Every year, FTF and Administration review data that has been collected within the last year. Every 2 years, FTF, Administration, and the other COIs (including adjunct faculty, students, graduates and supervisors) are sent the UMass Global MA MFT Program Bi-Annual Report in February or March. COIs are then invited to attend meetings where program data is presented and COIs may ask questions, provide feedback, or make comments.</p>
<b>Program Goal #3: Diversity</b>				
<p><b>SLO # 3:</b> Students will demonstrate awareness,</p>	<p>The Assessment Coordinator in consultation with the Program Director directs data collection.</p>	<p>Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment</p>	<p>COIs other than FTF and Administration, who review data annually, are provided with a report of</p>	<p>Every year, FTF and Administration review data that has been collected within the last</p>

<p>understanding, sensitivity, and respect for diversity and inclusion.</p>	<p>Data is collected via the following methods:            1) Evaluation of student performance on Signature Assignments            2) Student Survey            3) Graduate Survey            4) Faculty Survey            5) Program Clinical Supervisor Survey            6) Clinical Site Supervisor Survey            7) Evaluation of Student Performance on the Capstone Case Study.</p>	<p>Coordinator, and is also reviewed by all other COIs. Annually collected data is reviewed by the administration during a meeting with the Program Director and the FTF at an extended faculty meeting in February or March of each year. Other COIs (adjuncts, students, grads, supervisors) are asked to review 2 years of collected data in February or March every other year.</p>	<p>the data collected over a 2-year period, and are asked to provide feedback on program achievement, and for comments or suggestions for program improvement. COIs (students, grads, supervisors) are invited to attend a presentation on the data and to provide feedback during that time, and adjunct faculty are also sent the same report and are given a presentation during the Spring Trimester Adjunct Faculty meeting and asked for feedback and comments during that time.</p>	<p>year. Every 2 years, FTF, Administration, and the other COIs (including adjunct faculty, students, graduates and supervisors) are sent the UMass Global MA MFT Program Bi-Annual Report in February or March. COIs are then invited to attend meetings where program data is presented and COIs may ask questions, provide feedback, or make comments.</p>
<p>Program Goal #4 Ethics</p>				
<p><b>SLO # 4:</b>            Students will apply ethical and professional decision-making to issues in psychotherapy.</p>	<p>The Assessment Coordinator in consultation with the Program Director directs data collection.            Data is collected via the following methods:            1) Evaluation of student performance on Signature Assignments            2) Student Survey            3) Graduate Survey            4) Faculty Survey</p>	<p>Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment Coordinator, and is also reviewed by all other COIs. Annually collected data is reviewed by the administration during a meeting with the Program Director and the FTF at an extended</p>	<p>COIs other than FTF and Administration, who review data annually, are provided with a report of the data collected over a 2-year period, and are asked to provide feedback on program achievement, and for comments or suggestions for program improvement. COIs (students, grads,</p>	<p>Every year, FTF and Administration review data that has been collected within the last year. Every 2 years, FTF, Administration, and the other COIs (including adjunct faculty, students, graduates and supervisors) are sent the UMass Global MA</p>

	<p>5) Program Clinical Supervisor Survey</p> <p>6) Clinical Site Supervisor Survey</p> <p>7) Evaluation of Student Performance on the Capstone Case Study.</p>	<p>faculty meeting in February or March of each year. Other COIs (adjuncts, students, grads, supervisors) are asked to review 2 years of collected data in February or March every other year.</p>	<p>supervisors) are invited to attend a presentation on the data and to provide feedback during that time, and adjunct faculty are also sent the same report and are given a presentation during the Spring Trimester Adjunct Faculty meeting and asked for feedback and comments during that time.</p>	<p>MFT Program Bi-Annual Report in February or March. COIs are then invited to attend meetings where program data is presented and COIs may ask questions, provide feedback, or make comments.</p>
<b>Program Goal #5 Research</b>				
<p><b>SLO # 5:</b> Students will employ research knowledge to enhance clinical practice.</p>	<p>The Assessment Coordinator in consultation with the Program Director directs data collection. Data is collected via the following methods:</p> <ol style="list-style-type: none"> <li>1) Evaluation of student performance on Signature Assignments</li> <li>2) Student Survey</li> <li>3) Graduate Survey</li> <li>4) Faculty Survey</li> <li>5) Program Clinical Supervisor Survey</li> <li>6) Clinical Site Supervisor Survey</li> <li>7) Evaluation of Student Performance on the Capstone Case Study.</li> </ol>	<p>Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment Coordinator, and is also reviewed by all other COIs. Annually collected data is reviewed by the administration during a meeting with the Program Director and the FTF at an extended faculty meeting in February or March of each year. Other COIs (adjuncts, students, grads, supervisors) are asked to review 2 years of collected data in</p>	<p>COIs other than FTF and Administration, who review data annually, are provided with a report of the data collected over a 2-year period, and are asked to provide feedback on program achievement, and for comments or suggestions for program improvement. COIs (students, grads, supervisors) are invited to attend a presentation on the data and to provide feedback during that time, and adjunct faculty are also sent the same report and are given a</p>	<p>Every year, FTF and Administration review data that has been collected within the last year. Every 2 years, FTF, Administration, and the other COIs (including adjunct faculty, students, graduates and supervisors) are sent the UMass Global MA MFT Program Bi-Annual Report in February or March. COIs are then invited to attend meetings where program data is presented and COIs</p>

		February or March every other year.	presentation during the Spring Trimester Adjunct Faculty meeting and asked for feedback and comments during that time.	may ask questions, provide feedback, or make comments.
<b>Graduate Achievement</b>				
Graduation rate	The Assessment Coordinator in consultation with the Program Director directs data collection. Data is collected via a survey sent to graduates of the program.	Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment Coordinator, and is also reviewed by other COIs (adjuncts, students, grads, supervisors).	Full-time faculty and administration review graduate data that is collected annually at an extended faculty meeting in February or March of each year. Other COIs are sent a report every 2 years of the data collected and asked to provide feedback on graduate performance as a part of the bi-annual evaluation and are asked for comments or suggestions for program improvement.	COIs are sent the data report in February or March every other year as part of the UMass Global MA MFT Program Bi-Annual Report. COIs are invited to attend meetings where program data is presented and COIs may ask questions, provide feedback, or make comments.
Licensure Exam Pass Rate	The Assessment Coordinator in consultation with the Program Director directs data collection. Data is collected via a survey sent to graduates of the program.	Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment Coordinator, and is also reviewed by other COIs (adjuncts, students, grads, supervisors).	Full-time faculty and administration review graduate data that is collected annually at an extended faculty meeting in February or March of each year. Other COIs are sent a report every 2 years of the data collected and asked to provide feedback on graduate	COIs are sent the data report in February or March every other year as part of the UMass Global MA MFT Program Bi-Annual Report. COIs are invited to attend meetings where program data is presented and COIs may ask questions,

			performance as a part of the bi-annual evaluation and are asked for comments or suggestions for program improvement.	provide feedback, or make comments.
Job placement rate	The Assessment Coordinator in consultation with the Program Director directs data collection. Data is collected via a survey sent to graduates of the program.	Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment Coordinator, and is also reviewed by other COIs (adjuncts, students, grads, supervisors).	Full-time faculty and administration review graduate data that is collected annually at an extended faculty meeting in February or March of each year. Other COIs are sent a report every 2 years of the data collected and asked to provide feedback on graduate performance as a part of the bi-annual evaluation and are asked for comments or suggestions for program improvement.	COIs are sent the data report in February or March every other year as part of the UMass Global MA MFT Program Bi-Annual Report. COIs are invited to attend meetings where program data is presented and COIs may ask questions, provide feedback, or make comments.
<b>Evaluation of OBE framework and its assessment plan</b>	The framework is created by Program Director and Assessment Coordinator in consultation with full-time faculty	Data is reviewed by all Full-Time Faculty, inclusive of the Program Director and Assessment Coordinator, and is also reviewed by other COIs (adjuncts, students, grads, supervisors).	Full-time faculty and administration review graduate data that is collected annually at an extended faculty meeting in February or March of each year. Other COIs are sent a report every 2 years of the data collected and asked to provide feedback on graduate performance as a part of	The OBE framework and assessment plan are evaluated every four (4) years by all COIs and revisions are made at that time relative to identified needs and feedback from COIs.

			<p>the bi-annual evaluation and are asked for comments or suggestions for program improvement.</p>	
<p><b>If needed, provide narrative and/or contextual information to clarify the assessment plan for Student Learning Outcome data:</b></p>				
<p>The assessment plan includes annual assessments, action plans, and reporting to internal COIs, and bi-annual reporting out to and receiving feedback from external COIs, in addition to feedback we may receive via annual/term surveys and assessments. This schedule allows the program to create, implement and assess the success of action plans over a 2-year period before reporting data to external COIs. This plan also coincides with the University's assessment/review schedule which will allow for the program to receive additional data which may be useful in assessing the program and in creating action plans with administrative support.</p>				
<p><b>If needed, provide narrative and/or contextual information to clarify the assessment plan for Graduate Achievement data:</b></p>				
<p>Most traditional institutions admit students in the Fall of an academic year. In doing so, students admitted within a specific timeframe form a cohort, and their status as a student (FT or PT) determines the duration of their program. The University of Massachusetts Global subscribes to a different admissions process. As shared earlier in this document, students are admitted during each session and within an academic year we have six cohorts. To best capture graduate achievement data, we send a survey to graduates of an academic year and inquire about graduation timelines, employment status, and licensure status. The results of the survey are then published on the program webpage as the student achievement data report.</p>				
<p><b>If needed, provide narrative and/or contextual information to clarify the review of the OBE framework and its Assessment Plan:</b></p>				
<p>The review schedule for the OBE framework and assessment plan follows the University's normal assessment/review cycles, which allows for the gathering of additional information and increased support from the University for making changes to the framework and plan.</p>				