

Social Work faculty continuously assess students' professional dispositions in all social work courses, including practicum. The faculty use the following policies and guidelines for assessing students' professional dispositions.

The Social Work Program at UMass Global has adopted a set of professional dispositions that are essential for prospective social workers to possess and demonstrate throughout their program. The dispositions adopted by UMass Global's Social Work Program are listed below. The behaviors listed are examples of the kind of conduct expected of students in the Social Work Program, but are not intended to be inclusive. Faculty will observe all students for evaluation of these dispositions and use this forms to indicate concerns. If warranted, candidates who do not demonstrate these dispositions may be suspended or dismissed from the social work program.

Professional Behaviors or Dispositions (Select from among the following behavior/s)	Not Observed	Meets Expectations	Cause for Concern (Check area/s of concern)	Action Taken/Decisions Made for Remediation
1. Professional Demeanor &				
Responsibility				
 Punctual and prepared for classes and/or field experiences Dresses appropriately in professional settings Responsible for meeting deadlines Following instructions Accepts responsibility for own actions Appropriately deals with disappointment Adapts to change Reacts appropriately under stress 				
2. Commitment to Diversity				
• Shows sensitivity to others				
Respects individual differences				
Responds appropriately in				
class and agency				
assignments				
Embraces diversity				
• Demonstrates respect, compassion, patience and fairness.				



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3.	Communication			
	 Demonstrates responsive 			
	listening skills			
	• Able to communicate with			
	a variety of audiences			
	 Demonstrates a willingness 			
	and commitment to			
	continually improve			
	communication skills			
	 Appropriate professional 			
	communication that			
	demonstrates respect for			
	others			
4.	Collaboration			
	• Is skilled in expressing self			
	in groups			
	• Works effectively with			
	others to facilitate			
	completion of tasks.			
	 Is able to accept and 			
	respect different points of view.			
5				
5.	Self-Reflection			
	• Engages in self-evaluation			
	and problem solving			
	 Accepts and acts upon 			
	constructive criticism			
	• Is receptive to new ideas,			
	 Uses feedback to make 			
	improvements			
	 Strives for personal and 			
	professional growth.			
6.	Ethics			
	• Demonstrates truthfulness			
	and honesty			
	• Maintains ethical and legal			
	behaviors in interactions			
	with others			
	Respects the intellectual			
	property of others by			
	giving credit and avoiding			
	violations of academic			
	integrity including, but not			
	limited to, plagiarism or			
	cheating as addressed in the			
	University's Academic			
	Integrity Policy			
	• Adheres to the NASW			
	Code of Ethics			