

REFUND POLICY

- Full refund before the start date, minus the cost of course materials
- 90% refund within the 1st week, minus the cost of course materials
- 80% refund within the 2nd week, minus the cost of course materials
- No refunds after the 3rd week

Drop requests must be submitted before the deadline via email: <u>ExEd@umassglobal.edu</u>