



## REFUND POLICY - ONLINE SELF-PACED COURSES

- If you haven't logged into your course, you may drop the course for a full refund within 10 days of registration.
- Once activity is logged in your course you are no longer eligible to receive a refund.
- No partial refunds are available.

**Drop requests must be submitted before the deadline via email:**  
[ExEd@umassglobal.edu](mailto:ExEd@umassglobal.edu)